

Hisense

Hisense

Unlock the Power
of Ultimate Cooling

AIR CONDITIONER
COLLECTION 2026

PT Hisense International Indonesia

Call Center: 0800-1000898 (Bebas Pulsa) | 081387000898 (Whatsapp Available)

 hisense_id |  Hisense Indonesia |  hisenseindonesia |  hisenseID | <https://hisense.id/>



Founded Hisense was founded in 1969, with over 54 years of corporate history

Listed Hisense owns three listed companies

TOP 30 China Best Employer in 2022

TOP 10 Overseas Chinese Brands in 2017-2023

TOP 10 Best Global Image Award in 2015-2020

UEFA Euro Official Partner of EURO 2020 and 2024

FIFA Official Sponsor of FIFA World Cup Brazil 2018 and Qatar 2022

FIFA Official Partner of the FIFA Club World Cup 2025™

WHO IS HISENSE?



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- ▼ OVERSEAS COMPANIES AND OFFICES
- ▼ INDUSTRIAL PARK
- ▼ R&D Center

HISENSE GROUP

Hisense was founded in 1969. As one of the earliest Chinese enterprises to implement an internationalization strategy. Hisense established a "Brand Globalization" strategy and held the branding direction of building trust since 2006, makes reliable Hi-Tech reality in your home. Hisense has always been committing to becoming a company that provides reliable smart home solutions through Hi-Tech quality products with reasonable prices. At present, Hisense's overseas brand have covered Europe, America, Africa, Australian and Southeast Asia and other markets with its products have been sold in more than 160 countries and regions. In 2023, Hisense annual revenue amounted to \$ 28,8 billion, the sales revenue of Hisense international reached 12.3 billion, and Hisense international sales revenue percentage reached 42.6%.

CONNECT LIFE

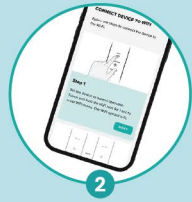
*Only AC Inverter



Easy access to control your air conditioner anytime and anywhere with just a few taps on your mobile phone.



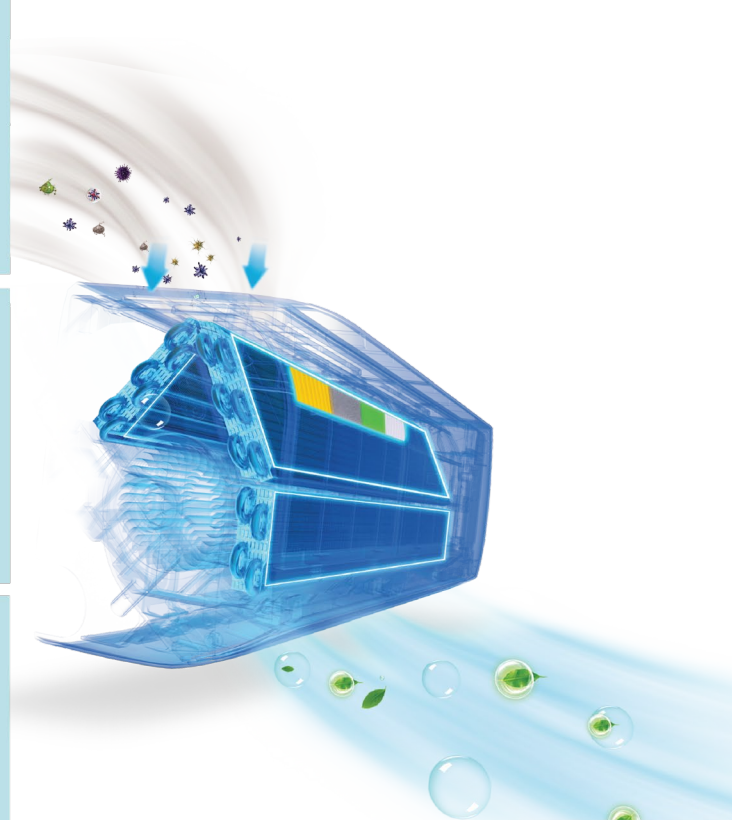
Add device
Just got a new device? Make the most of it by adding it to your Connect Life account.



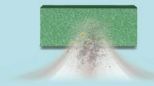
Connect
All you have to do is follow our simple guide, and you will be ready to go in no time!



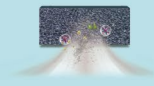
Discover
Discover the smart world of Connect Life, all just a tap of the finger away.



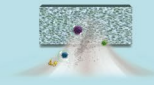
4-IN-1 FILTER



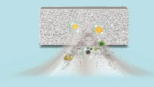
CATECHIN FILTER
Restraining Staphylococcus and Escherichia >99%



SILVER ION FILTER
Effectively restraining staphylococcus and coliform.



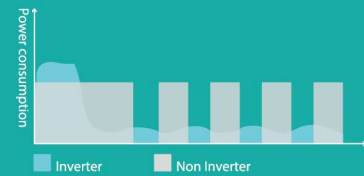
PHOTIC CATALYST FILTER
Deodorizing formaldehyde ammonia and ethanethiol >92%



HEPA FILTER
Particle clearance 0.3um >99.7%.

INVERTER

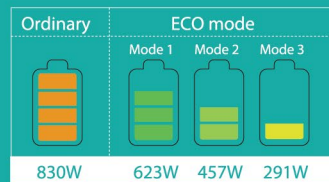
POWER SAVING



Compare to Non Inverter AC, The revolutionary inverter technology boast of powerful silent performance and minimizing energy consumption by as much as 65%. Inverter AC has more power compressor to make sure has stable performance, so ensures the air condition has high speed and longer life

ECO MODE

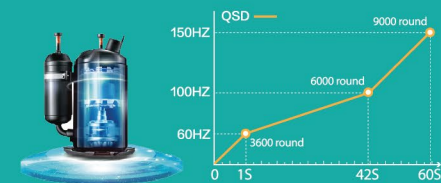
input power:
Power consumption capacity



ECO Mode can save more power and reduce input power

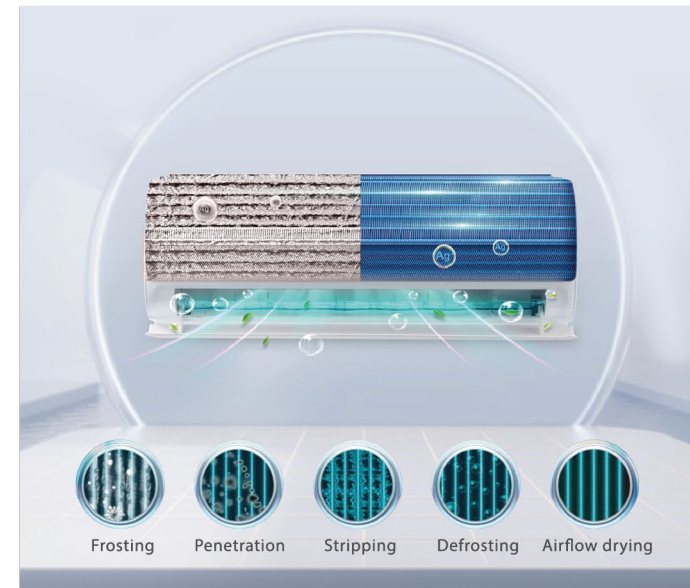
- Model save 25% power;
- Mode2 save 45% power;
- Mode3 save 65% power;

FAST COOLING-QSD RAPID START UP TECHNOLOGY



QSD technology is like a sports car with a more powerful engine, the AC compressor is up-scaled to 60HZ in 1 second, reach the highest frequency in a short time and achieve fast cooling.

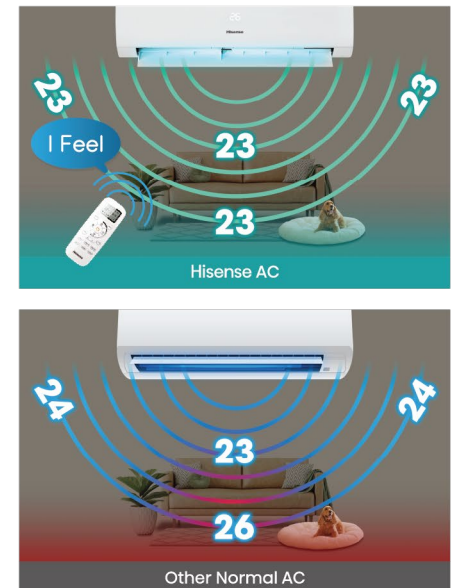
SELF-CLEANING



Via a frosting and airflow drying cycle, can easily regain a clean air conditioner

- Save money and time
- very clean
- high efficiency

I-FEEL



Adds a sensor on the remote control to detects its surrounding temperature.

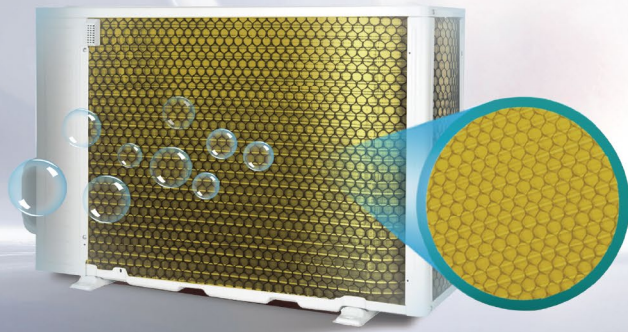
- temperature is stable
- temperature is accurate
- temperature is comfortable

GOLDEN FIN

1500 HOURS OF ANTI-SALT SPRAY

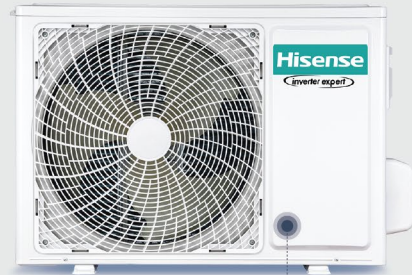
1500H	GOLDEN FIN
500H	NORMAL FIN

Golden fin corrosion protection is significantly 3 to 4 times better than normal fin.



6-LAYER ANTI-CORROSION PROTECTION

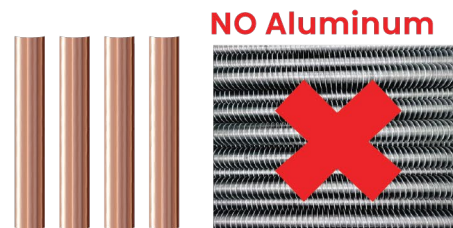
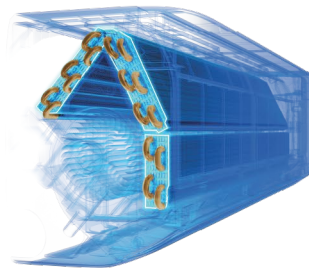
A powerful six-layer protection for the outer casing of the air conditioner, which greatly extends the service life of the outdoor.



- 1 Polyester powder
- 2 Zinc
- 3 Zinc-iron miscible layer
- 4 Iron
- 5
- 6

100% COPPER PIPES

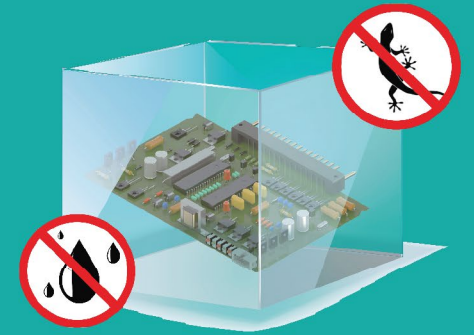
All range of Hisense air conditioner evaporator and condenser are made by copper.



More safety
Higher temperature resistance
Higher pressure resistance
longer lifetime and easier maintenance.

PCB WITH INSECT PREVENTION

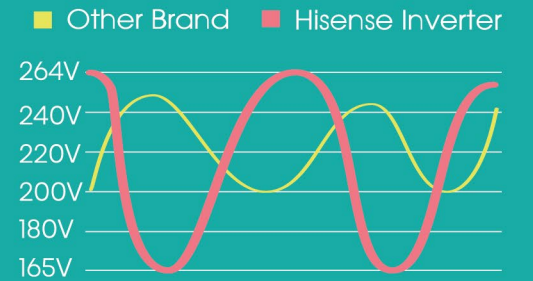
The sealed electric box can prevent small insects from damaging the outdoor PCB, prolong the service life of the PCB board.



165V LOW VOLTAGE OPERATION

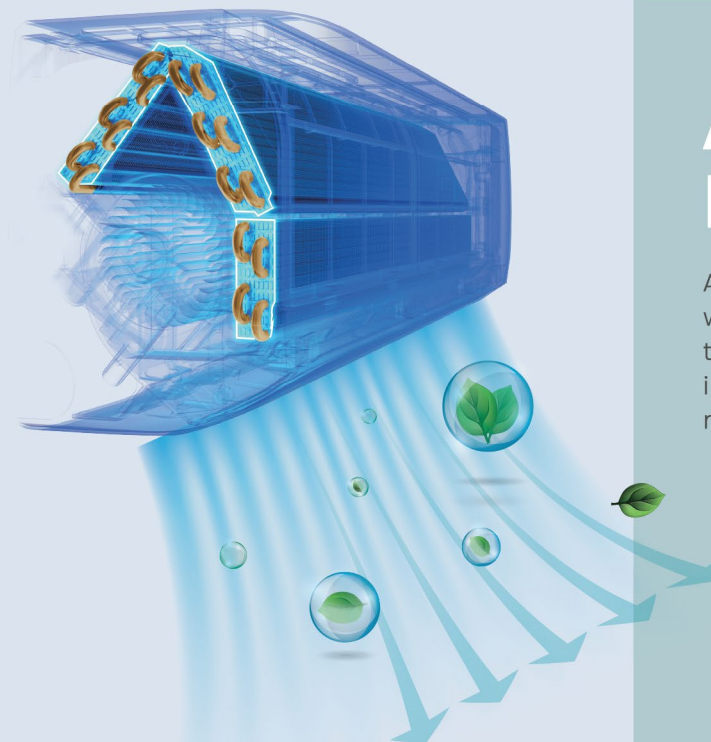
When voltage waves from 165V to 264V, AC can operate stably using the unique voltage mutation self-adaptive technology.

*Only AC Inverter



ANTI-MILDEW RUNNING

After turning off the AC, the indoor fan will continue running for 30 seconds, the evaporator and other parts of the indoor unit will be blown dry, prevent mildew growth.



FAST COOLING SERIES-CDG



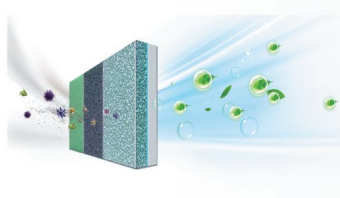
WARRANTY
10 + **3**
 years + years
 Compressor Service & All Parts

Fast cooling



Menggunakan kompresor merek terkenal internasional, memberikan kapasitas pendinginan daya, mengurangi waktu tunggu, membuat ruangan menjadi dingin lebih cepat dan nyaman.

4 in 1 Filter



Ada berbagai pilihan healthy filter untuk kesehatan. Filter aktif karbon, filter ion perak, filter 4 in 1, dll.

Golden Fin



Hisense Golden Fin dapat meningkatkan kinerja pertukaran panas secara efektif pada evaporator dan kondensor sekaligus membuat AC tahan karat.



FAST COOLING SERIES-CDG

- Anti-Mildew Running
- Self Cleaning
- I Feel
- Sleep Mode
- 6-Layer Anti-Corrosion Protection
- 100% Copper Pipes
- 3 Minutes Protection

Customer Model No		AN05CDG	AN09CDG	AN12CDG	AN18CDG
Cooling Capacity	Btu/h	5300	9000	12000	18000
Cooling Capacity	W	1553	2640	3350	5275
Rated Input - Cooling	W	393	810	1019	1589
Current	A	1.9	3.7	4.3	7.9
Air Circulation (Indoor)	M3/h	500	580	600	950
CSPF	Wh/wh	3.68	3.41	3.83	3.52
Energy Class	Cooling	★★	★★	★★★★	★★
Refrigerant		R32	R32	R32	R32
Refrigerant Charge Volume	G	280	400	630	930
Indoor Sound Pressure	Db (A)	37	38	39	43
Outdoor Sound Pressure	Db (A)	50	50	51	54
Voltage, Frequency, Phase	V	220-240v~,50hz,1ph	220-240v~,50hz,1ph	220-240v~,50hz,1ph	220-240v~,50hz,1ph
Maximal Pipe Length	M	20	20	20	25
Maximal Heights' Interval	M	10	10	10	10
Liquid Pipe	Inch	1/4	1/4	1/4	1/4
Gas Pipe	Inch	3/8	3/8	1/2	1/2
Net Dimensions Wxhxd (Mm)	Indoor Unit	790×255×203	790×255×203	790×255×203	890×300×227
	Outdoor Unit	660×482×240	660×482×240	715×540×240	810×585×280
Net Weight (kg)	Indoor Unit	6.7	7.5	7.5	12.5
	Outdoor Unit	18.5	22.5	26.5	37.5

FAST COOLING SERIES-CFG



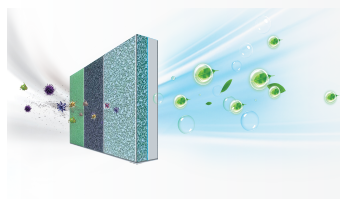
WARRANTY
10 + **3**
 years + years
 Compressor Service & All Parts

Fast cooling



Menggunakan kompresor merek terkenal internasional, memberikan kapasitas pendinginan daya, mengurangi waktu tunggu, membuat ruangan menjadi dingin lebih cepat dan nyaman.

4 in 1 Filter

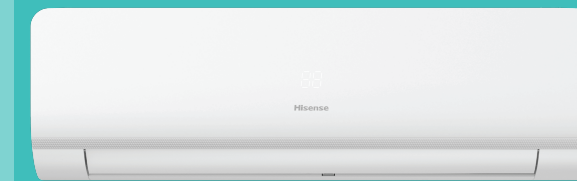


Ada berbagai pilihan healthy filter untuk kesehatan. Filter aktif karbon, filter ion perak, filter 4 in 1, dll.

Golden Fin



Hisense Golden Fin dapat meningkatkan kinerja pertukaran panas secara efektif pada evaporator dan kondensator sekaligus membuat AC tahan karat.



FAST COOLING SERIES-CFG

- Anti-Mildew Running
- Self Cleaning
- I Feel
- Sleep Mode
- 6-Layer Anti-Corrosion Protection
- 100% Copper Pipes
- 3 Minutes Protection

Customer Model No		AN05CFG	AN09CFG	AN12CFG	AN18CFG
Cooling Capacity	Btu/h	5300	9000	12000	18000
Cooling Capacity	W	1553	2640	3350	5275
Rated Input-Cooling	W	393	810	1019	1589
Current	A	1.9	3.7	4.3	7.9
Air Circulation (Indoor)	m ³ /h	500	580	600	950
CSPF	Wh/Wh	3.68	3.41	3.83	3.52
Energy Class	Cooling	★★	★★	★★★★	★★
Refrigerant		R32	R32	R32	R32
Refrigerant charge volume	g	280	400	630	930
indoor Sound Pressure	dB (A)	37	38	39	43
outdoor Sound pressure	dB (A)	50	50	51	54
Voltage, Frequency, Phase	V	220-240V~,50Hz,1Ph	220-240V~,50Hz,1Ph	220-240V~,50Hz,1Ph	220-240V~,50Hz,1Ph
maximal pipe length	m	20	20	20	25
maximal heights' interval	m	10	10	10	10
Liquid Pipe	inch	1/4	1/4	1/4	1/4
Gas Pipe	inch	3/8	3/8	1/2	1/2
Net Dimensions WxHxD (mm)	Indoor Unit	822× 258× 203	822× 258× 203	822× 258× 203	920× 321 × 227
	Outdoor Unit	660× 482× 240	660× 482× 240	715 × 540 × 240	810 × 585 × 280
Net Weight (kg)	Indoor Unit	7.2	8.0	8.0	11.0
	Outdoor Unit	18.5	22	26.5	37.5

INVERTER SERIES-KCG



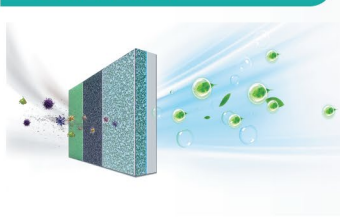
WARRANTY
10 + **3**
 years Compressor Service & All Parts

Inverter



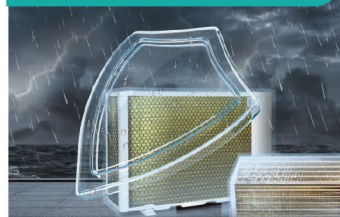
Umur lebih panjang, stabilitas yang lebih tinggi, efisiensi lebih tinggi.

4 in 1 Filter



Ada berbagai pilihan healthy filter untuk kesehatan. Filter aktif karbon, Filter Ion Perak, Filter 4 in 1, dll.

Golden Fin



Hisense Golden Fin dapat meningkatkan kinerja pertukaran panas secara efektif pada evaporator dan kondensor sekaligus membuat AC tahan karat.



INVERTER SERIES-KCG



ECO Mode



Self Cleaning



Fast Cooling



100% Copper Pipes



Sleep Mode



I Feel



Fan Coil Golden Fin



3 Minutes Protection

Customer Model No		AI06KCG	AI09KCG	AI12KCG	AI18KCG
Cooling Capacity	Btu/h	6000	9200	12000	16720
Cooling Capacity	W	1760	2700	3520	4900
Rated Input -Cooling	W	430	830	1380	1690
Current	A	2.0	3.7	6.4	7.9
Air Circulation (Indoor)	m ³ /h	500	580	550	950
CSPF	Wh/Wh	5.80	4.65	4.48	5.08
Energy Class	Cooling	★★★★★	★★★★★	★★★★★	★★★★★
Refrigerant		R32	R32	R32	R32
Refrigerant charge volume	g	380	370	480	660
indoor Sound Pressure	dB (A)	25	25	26	32
outdoor Sound pressure	dB (A)	48	49	52	54
Voltage, Frequency, Phase	V	220-240V~.50Hz,1Ph	220-240V~.50Hz,1Ph	220-240V~.50Hz,1Ph	220-240V~.50Hz,1Ph
maximal pipe length	m	15	15	20	25
maximal heights' interval	m	5	5	10	10
Liquid Pipe	inch	1/4	1/4	1/4	1/4
Gas Pipe	inch	3/8	3/8	3/8	1/2
Net Dimensions WxHxD (mm)	Indoor Unit	822 × 258 × 203	822 × 258 × 203	822 × 258 × 203	920 × 321 × 227
	Outdoor Unit	660 × 482 × 240	660 × 482 × 240	660 × 482 × 240	715 × 540 × 240
Net Weight (Kg)	Indoor Unit	7.7	7.7	8.0	11.0
	Outdoor Unit	18.5	20.5	21.0	23.5

FLOOR STANDING SERIES-CRG



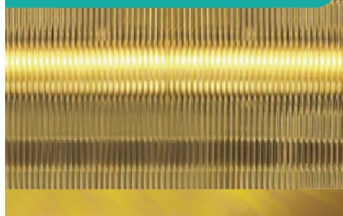
WARRANTY
5 years + **3** years
 Compressor Service & All Parts

Aliran Udara 18m



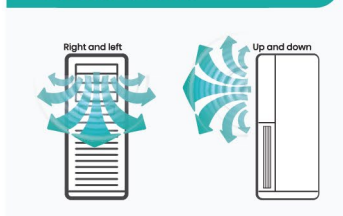
Untuk memenuhi kebutuhan ruang yang besar seperti ruang tamu, dan ruang pertemuan.

Golden Fin



Hisense Golden Fin dapat meningkatkan kinerja pertukaran panas secara efektif pada evaporator dan kondensor sekaligus membuat AC tahan karat.

4D Air Flow



Aliran udara dapat berupa ayunan horizontal dan ayunan vertikal secara otomatis dengan remote. Tidak peduli di sudut mana Anda berada di dalam ruangan, Anda bisa merasakan kesejukan dan lebih nyaman.



FLOOR STANDING SERIES-CRG



I Feel



Auto Restart



3 Minutes Protection



6-Layer Anti-Corrosion Protection



Easy Clean Filter



Error Code Display



Smart Mode

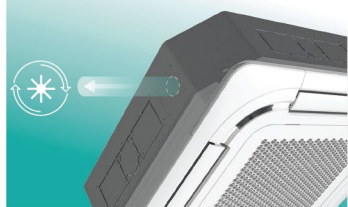
Customer Model No		AUF24CRG	AUF48CRG	AUF96CRG
Cooling Capacity	Btu/h	24800	48000	95500
Cooling Capacity	W	7268	14000	28000
Rated Input-Cooling	W	2200	4000	8750
Current	A	10	6.8	14.9
Air Circulation (Indoor)	M ³ /h	1100	1900	4000
EER	Wh/Wh	3.30	3.50	3.20
Energy Class	Cooling	-	-	-
Refrigerant		R32	R32	R410A
Refrigerant Charge Volume	kg	1.00	2.25	3.3+3.3
Indoor Sound Pressure	Db (A)	48	54	60
Outdoor Sound Pressure	Db (A)	56	56	67
Voltage , Frequency, Phase	V	220-240V, 50Hz, 1Ph	380-415V, 50Hz, 3Ph	380-415V, 50Hz, 3ph
Maximal Pipe Length	M	30	50	50
maximal Height Interval	M	15	30	30
Liquid Pipe	Inch	3/8	3/8	3/8
Gas Pipe	Inch	5/8	3/4	3/4
Net Dimensions WxHxD (mm)	Indoor Unit	500×1760×280	580×1870×380	1200×1890×340
	Outdoor Uni	860×667×310	950×1050×340	1280×908×700
Net Weight (kg)	Indoor Unit	32.5	50	118
	Outdoor Uni	46	80	168

CASSETTE SERIES-AUC



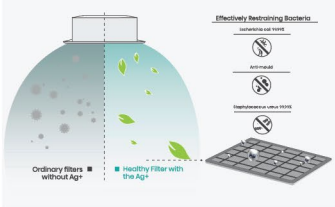
WARRANTY
5 + **3**
 years + years
 Compressor Service & All Parts

Fresh Air Introduce



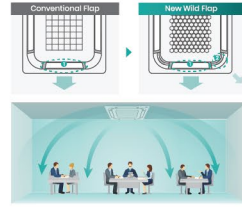
Meningkatkan kesegaran udara dalam ruangan.

Ag+ Healthy Filter



Ag+ Healthy Filter dilengkapi sebagai standar, yang secara efektif dapat menghambat perkembangbiakan bakteri dan virus, sehingga memastikan pasokan udara ruangan yang sehat.

8D-Air Flow



Dibandingkan dengan 4 outlet pada umumnya, Hisense ditingkatkan menjadi 8 outlet, sehingga distribusi udara tidak terhalang. Ini memastikan aliran udara yang nyaman masuk ke setiap sudut, menghasilkan keseimbangan suhu yang sempurna di seluruh ruangan.



CASSETTE SERIES-AUC



Low Noise



Easy Cleaning Filter



Wide Air Flow



High Efficiency Coil



LED Display



Error Code Display



Golden Fin

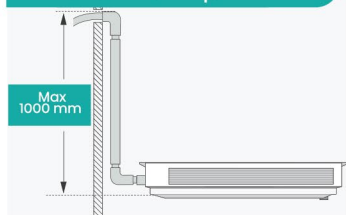
Customer Model No		AUC-18CR4RMJA	AUC-24CR4RBJA	AUC-30CR4RBKA	AUC-36CR4RDKA	AUC-42CR6REKA	AUC-48CR6REKA1
Cooling Capacity	Btu/h	19670	26000	32800	37425	44880	49500
Cooling Capacity	W	5765	7620	9615	10975	13153	14520
Rated Input-Cooling	W	1700	2215	2582	3245	3600	4280
Current	A	7.5	9.8	11.5	14.7	6.8	7.8
Air Circulation (Indoor) (Hi/Med/Lo)	M ³ /h	1300/1200/1050	1300/1200/1050	2000/1850/1550	2000/1850/1550	2000/1850/1550	2000/1850/1550
EER	Wh/Wh	3.39	3.44	3.72	3.38	3.65	3.39
Energy Class	Cooling	-	-	-	-	-	-
Refrigerant		R32	R32	R32	R32	R32	R32
Refrigerant Charge Volume	kg	0.78	1.0	1.5	1.95	2.25	2.35
Indoor Sound Pressure (Hi/Med/Lo)	Db (A)	45/42/40	45/42/40	55/53/50	55/53/50	55/53/50	55/53/50
Outdoor Sound Pressure	Db (A)	53	56	56	58	56	56
Voltage , Frequency, Phase	V	220-240V, 50Hz, 1Ph	220-240V, 50Hz, 1Ph	220-240V, 50Hz, 1Ph	220-240V, 50Hz, 1Ph	380-415V, 50Hz, 3Ph	380-415V, 50Hz, 3Ph
Maximal Pipe Length	M	25	25	30	50	50	50
maximal Height Interval	M	20	20	20	30	30	30
Liquid Pipe	Inch	1/4	3/8	3/8	3/8	3/8	3/8
Gas Pipe	Inch	1/2	5/8	5/8	3/4	3/4	3/4
Net Dimensions WxHxD (mm)	Indoor Unit	840×236×840	840×236×840	840×272×840	840×272×840	840×272×840	840×272×840
	Outdoor Unit	780×260×540	860×310×665	860×310×665	885×366×795	950×340×1050	950×340×1050
Net Weight (Kg)	Indoor Unit	23.5	23.5	28.0	28.0	28.0	28.0
	Outdoor Unit	34	46	54	65	77	80

DUCT SERIES-AUD



WARRANTY
5 + **3**
 years + years
 Compressor Service & All Parts

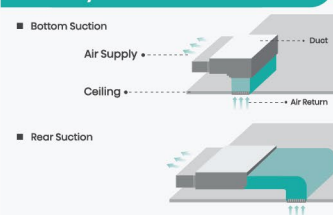
Water Pump



Daya angkat maksimum komponen pompa daya angkat tinggi Hisense dapat mencapai 1000 mm.

*** Untuk memastikan drainase lancar dalam pengoperasian jangka panjang, tinggi drainase yang disarankan adalah ≤800mm.**

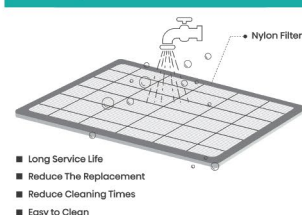
Easy Installation



Arah hisapan udara dapat diubah dari belakang ke bawah, memberikan pilihan antara penggunaan bebas dan koneksi ke kisi-kisi hisap opsional.

*** Nilai kebisingan hisapan belakang 5dB lebih rendah daripada hisapan bawah, jadi hisapan belakang direkomendasikan.**

Filter



- Long Service Life
- Reduce The Replacement
- Reduce Cleaning Times
- Easy to Clean

Semua unit Hisense Duct dilengkapi dengan filter nylon sebagai standar. Filter yang tahan lama ini dapat mengurangi waktu penggantian dan pembersihan. Filter ini dapat dicuci sehingga debu dapat dengan mudah dibersihkan dari filter.



DUCT SERIES-AUD



Sleep Mode



Super Mode



Timer 24H



Room Card



Fire Alarm



Golden Fin



Water Level Switch

Customer Model No		AUD-18CX4RMLL	AUD-24CX4RBLL	AUD-30CX4RBHL	AUD-36CX4RDHH	AUD-42CX6REHH	AUD-48CX6REHH
Cooling Capacity	Btu/h	18400	24000	30700	37100	42000	48000
Cooling Capacity	W	5400	7030	9000	10900	12300	14060
Rated Input-Cooling	W	1770	2340	2860	3520	4100	4690
Current	A	12	13.8	17.5	24	10.5	11.5
Air Circulation (Indoor) (Hi/Med/Lo)	M ³ /h	1250/1100/900	1250/1100/900	2500/2250/2100	2500/2250/2100	2500/2250/2100	2500/2250/2100
EER	Wh/Wh	3.05	3.00	3.15	3.10	3.00	3.00
Energy Class	Cooling	-	-	-	-	-	-
Refrigerant		R32	R32	R32	R32	R32	R32
Refrigerant Charge Volume	kg	0.78	1.00	1.50	1.95	2.25	2.35
Indoor Sound Pressure (Hi/Med/Lo)	Db (A)	44/42/40	44/42/40	46/44/43	46/44/43	46/44/43	46/44/43
Outdoor Sound Pressure	Db (A)	53	56	56	58	56	56
Voltage , Frequency, Phase	V	220-240V, 50Hz, 1Ph	220-240V, 50Hz, 1Ph	220-240V, 50Hz, 1Ph	220-240V, 50Hz, 1Ph	380-415V, 50Hz, 3Ph	380-415V, 50Hz, 3Ph
Maximal Pipe Length	M	25	25	30	50	50	50
maximal Height Interval	M	20	20	20	30	30	30
Liquid Pipe	Inch	1/4	3/8	3/8	3/8	3/8	3/8
Gas Pipe	Inch	1/2	5/8	5/8	3/4	3/4	3/4
Net Dimensions WxHxD (mm)	Indoor	900x270x720	900x270x720	1300x350x800	1300x350x800	1300x350x800	1300x350x800
	Outdoor	780x540x260	860x665x310	860x665x310	885x795x366	950x1050x340	950x1050x340
Net Weight (Kg)	Indoor	32	32	54	54	54	54
	Outdoor	34	46	54	65	77	80

SERVICE CENTER LOCATIONS

27 PROVINCE
103 CITY
145 AUTHORIZED



CUSTOMER CARE

TLP : 0800-1000898 (Bebas Pulsa)
WA : 081387000898



Province	Aceh	Sumatera Utara	Riau	Sumatera Barat	Jambi	Bengkulu	Sumatera Selatan	Lampung	Kepulauan Riau	Bangka Belitung	Banten	Jakarta	Jawa Barat
Total Service Center	3	8	17	1	1	1	4	4	5	2	5	5	22

Province	Jawa Tengah	Yogyakarta	Jawa Timur	Bali	Nusa Tenggara Barat	Nusa Tenggara Timur	Kalimantan Barat	Kalimantan Selatan	Kalimantan Timur	Sulawesi Selatan	Sulawesi Tengah	Gorontalo	Sulawesi Utara	Maluku Utara
Total Service Center	18	4	19	3	1	1	2	3	4	8	2	2	1	1